

Accessing and Utilizing RevolutionPHR

South Pasadena Optometric Group is pleased to offer you convenient, secure access to information from your eye care record through an online portal called **RevolutionPHR**. This online patient portal also provides you access to direct communication with your eye doctor. The acronym PHR stands for “**Personal Health Record**” and represents an online location where you and only you can view important information about your relationship with us.

RevolutionPHR utilizes the highest standards of online security while allowing you to view portions of your eye care record through any standard Internet browser on a PC, Mac computer or an iPad. We encourage you to use RevolutionPHR to review the many features available, including, but not limited to:

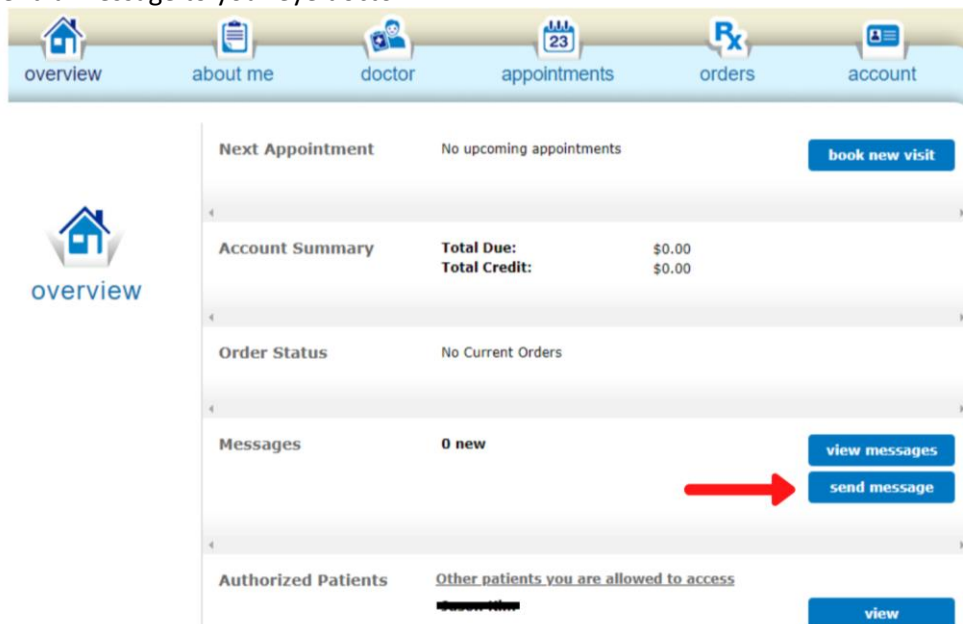
- Account summary (billing history, payment history, credit, balance)
- Status on glasses and/or contact lens orders
- Messages between you and your doctor
- Previous eye exam records
- Past and upcoming eye appointments
- Glasses and or contact lens prescription

Steps to Access RevolutionPHR

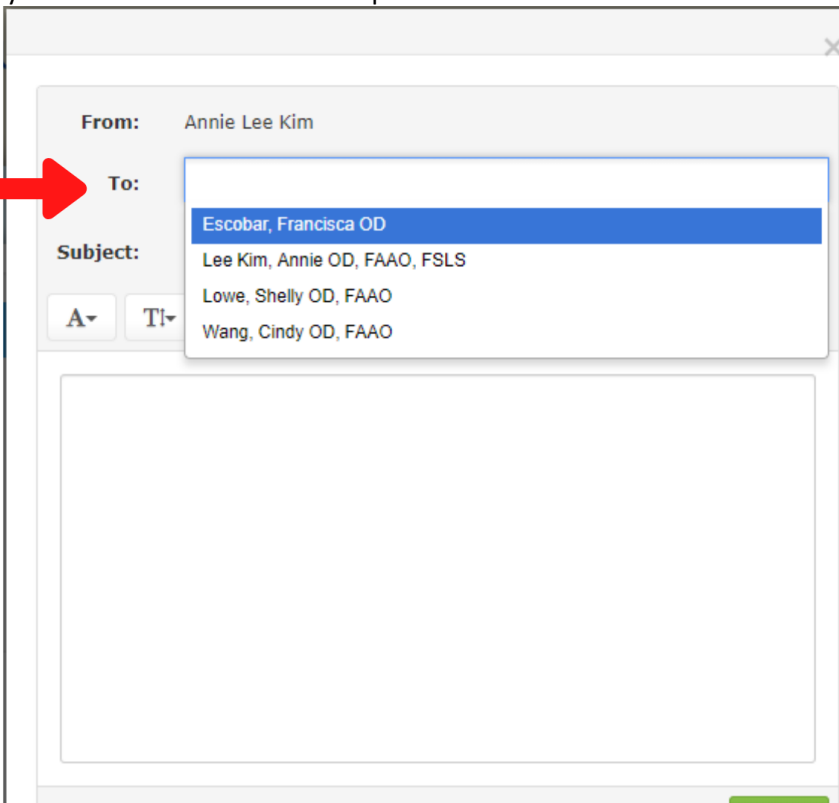
1. Enter the following address into your browser: <https://www.revolutionphr.com>
2. Insert the Username discussed with our office staff
3. Insert the Temporary Password that was created for you
4. This process will lead to a Reset Password screen where you will be prompted to re-enter the Temporary Password and then log your personal Password that must be at least 6 characters long, including at least one number and one capital letter.

Communicate with Your Doctor through RevolutionPHR

1. Once you have logged in, go to the “Messages” portion of your home screen. Click “Send Message” to send a message to your eye doctor.

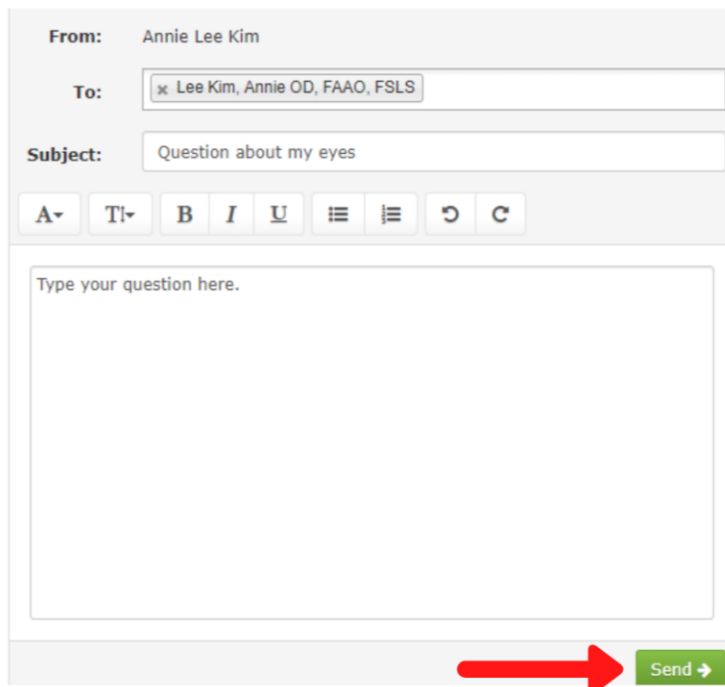


2. Select your eye doctor's name from the drop down menu.



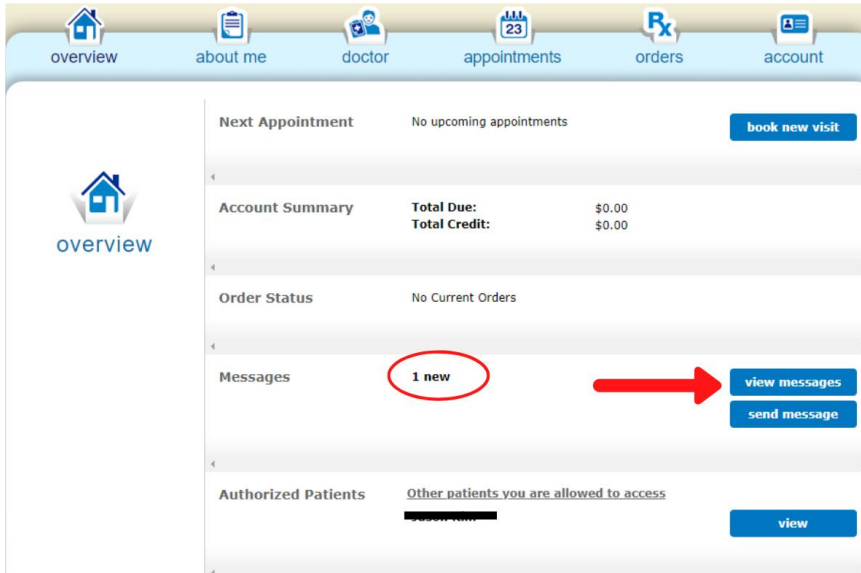
A screenshot of an email composition window. The 'From' field is filled with 'Annie Lee Kim'. The 'To' field has a dropdown menu open, showing a list of names: 'Escobar, Francisca OD' (highlighted in blue), 'Lee Kim, Annie OD, FAAO, FSLs', 'Lowe, Shelly OD, FAAO', and 'Wang, Cindy OD, FAAO'. A red arrow points to the 'To' field. Below the 'To' field is the 'Subject' field, which is currently empty. There are also 'A' and 'T' icons below the 'Subject' field.

3. Fill in the Subject and the body with your question or concern. Click "Send" on the bottom right once you have finished.



A screenshot of an email composition window. The 'From' field is filled with 'Annie Lee Kim'. The 'To' field is filled with 'Lee Kim, Annie OD, FAAO, FSLs'. The 'Subject' field is filled with 'Question about my eyes'. Below the 'Subject' field is a rich text editor with icons for bold, italic, underline, list, and link. The body of the email is a large text area with the placeholder text 'Type your question here.'. A red arrow points to the 'Send' button at the bottom right.

4. You will receive an e-mail from South Pasadena Optometric Group notifying you of a New Message once your doctor has responded to your inquiry. Log-in to your account and click "View Messages" to view your doctor's response.



We genuinely hope that you find value in having access to this information in a timely and secure environment.

Sincerely,

South Pasadena Optometric Group

Shelly H. Lowe, OD, FAAO

Cindy P. Wang, OD, FAAO

Annie C. Lee Kim, OD, FAAO, FSLs

Francisca E. Escobar, OD